



Champions of Homecare

## **Accra History**

### **Accra Services**

Accra provides personalized homecare services to people with disabilities and older adults, most of whom are Medicaid enrollees. These services support the independence of children, adolescents, adults and families that need help in their homes. Accra currently operates in all 87 counties throughout Minnesota and provides many different types of services, including PCA Choice, Community First Services & Supports (CFSS) agency model and budget model services, financial management services (FMS) and 245D waived services.

### **Leadership**

Kathy Hendrickson, a registered nurse, founded Choices for Children, which would later become Accra. She served as Chief Executive Officer from 1992 to 2011. Her vision was to provide personalized homecare services to consumers and their families. Initially, services were focused on children diagnosed on the autism spectrum and quickly expanded to include individuals of all ages and diagnosed with various disabilities.

Current Chief Executive Officer John Dahm has held the position since 2011. His vision is to build the ecosystem that delivers personalized care in the home to better meet the needs of those served by the current health care system. During his tenure as CEO, Accra has greatly expanded the number of people served and its home-based service offerings.

### **Timeline**

1992: Kathy Hendrickson founded Choices for Children, which started as a traditional PCA agency.

1998: Accra expands to offer PCA Choice services.

2001: Accra launches financial services.

2004: Agency adds Consumer Choice, Inc., to serve as a financial support entity.

2010: Accra adds Home Health, including professional nursing, therapies and home health aides.

2011: John Dahm named as CEO. Accra starts offering Customized Living Services.

2014: Accra introduces 245D services.

2020: Accra adds mental health services to its cadre of services.

2022: Accra adds Individualized Home Supports (IHS) with training, an Intensive 245D Service.

2024: Accra starts offering services under the agency and budget models of the Community First Services & Supports program, as Minnesota begins the transition from PCA Choice to CFSS.

2025: Accra and its PCA Choice, FMS and 245D service lines, as well as the organization's administrative services, join the TEAM Services Group family of services. Accra no longer offers Mental Health or Home Health services.

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